

12th February 2020

The Facility Management Congress 2020

VENUE: TAJ LANDS END (HALL - KONKAN)

Timings - 9:00 AM - 5:00 PM

08:30 - 9:45 AM ONWARDS

Registration and Welcome/ Morning Refreshment

9:45 AM - 10:00 AM

Opening Remarks, Overview to The Facility Management Congress by
DR. R. L. BHATIA, Founder, World CSR Day / Founder, World Sustainability

10:00 AM - 10:45 AM

OPENING SPEECH BY KEYNOTE SPEAKER (45 Mins) ONLY FOR SPONSORS

10:45 AM - 11:15 AM

Speaker (Stand Alone- 45 Mins) **ONLY FOR SPONSORS**
(Name of Speaker)

11:15 AM - 11:45 AM

Refreshment Break & Networking

Panel Discussion

11:45 AM - 12:45 PM

Topic 1 : Measuring the Impact of Facility Management
(1 Moderator) + (Panalist's - 4)

***PANALIST 1:** RUSHABH VORA - Co-Founder and Director - SILA

***PANALIST 2:** Derrick Fernandes- Head - (Commercial, Procurement, Administration, Facilities & Infrastructure)- Cox and Kings Ltd

***PANALIST 3:** Rajiv Sharma - AVP & National Manager - Rollout Management & Administration - HDFC ERGO General Insurance Company Limited

***PANALIST 4:** Shishir Prasad - Director - Head Operations - Denali Management Services Pvt Ltd.

***PANALIST 5:** Nitin Shreekant Joshi - Managing Director - Realty Automation & Security Systems Pvt. Ltd

12: 45 pm - 1: 45pm

Lunch Break & Networking

1.45 pm - 2.30 pm

Speaker (Stand Alone- 45 Mins)

Topic 2 : A Big Focus on Quality & Services - Facility Management
(Panalist's - 4)

***PANALIST 1:** Jyothis R - Head - Real Estate, Administration & Facilities Management (India & South East Asia) - redBus

2.30 pm –3.30 pm	<p>*PANALIST 2: Saureb Sehgal - Asst. Vice President & Head - Facilities & Administration - DHFL General Insurance Limited</p>
	<p>*PANALIST 3: Roslyn Pereiral - Head - Facilities & Administration - Hapag-Lloyd</p>
	<p>*PANALIST 4: Sumit Lakhanil - Chief Marketing Office - Awfis Space Solutions Private Limited</p>
3.30 pm –3.45 pm	<p>Short Tea Break & Networking</p>
3:45 pm –4.45 pm	<p>Topic 3 : What Is Innovation for FM Leaders and New Insights into the correlation Between Services & Brand Strength</p> <p>(1 Moderator) + (Panalist's - 4)</p>
	<p>*PANALIST 1: Ajay Nambiar - Head – Customer Care & Property Management - L & T Realty</p>
<p>Closing Remarks - End of Event with Networking</p>	